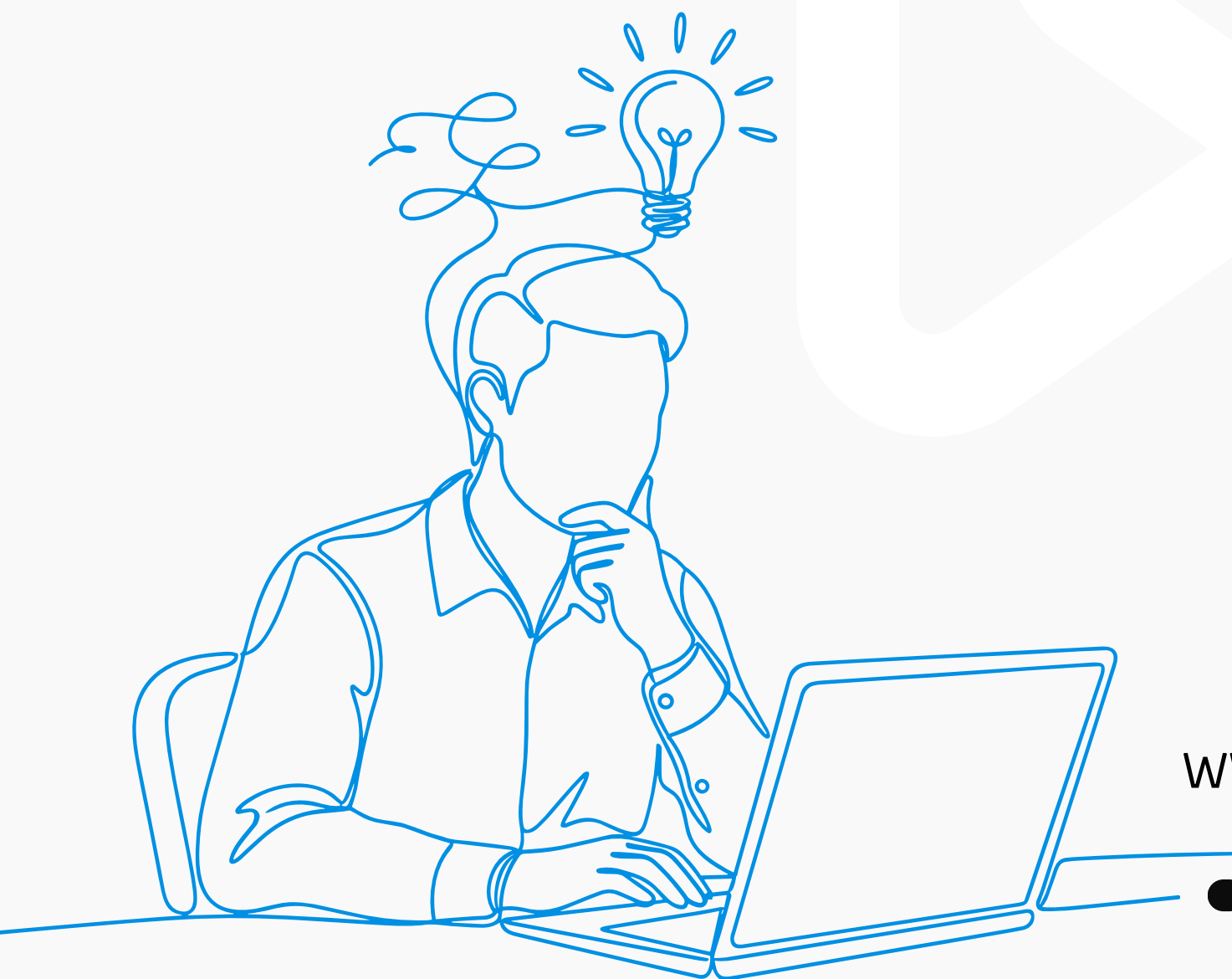




MAKAPAY

如何处理付款不足



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如何处理付款不足

当客户付款不足时，第一步是将其提取。

然后，您需要在为客户退款或将该交易标记为已付款之间做出选择。



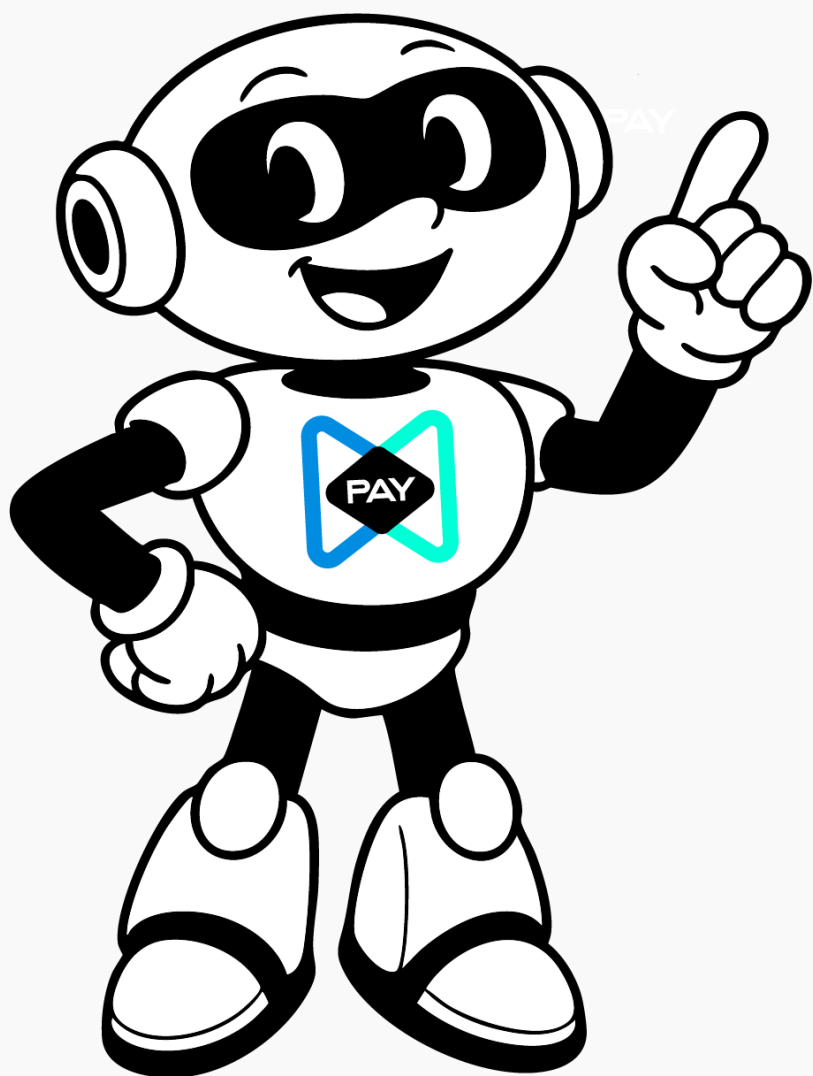


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步骤 1

提取资金





步骤 1.1

在主页上，点击 "Recent Payments" 右侧的 "View all"。



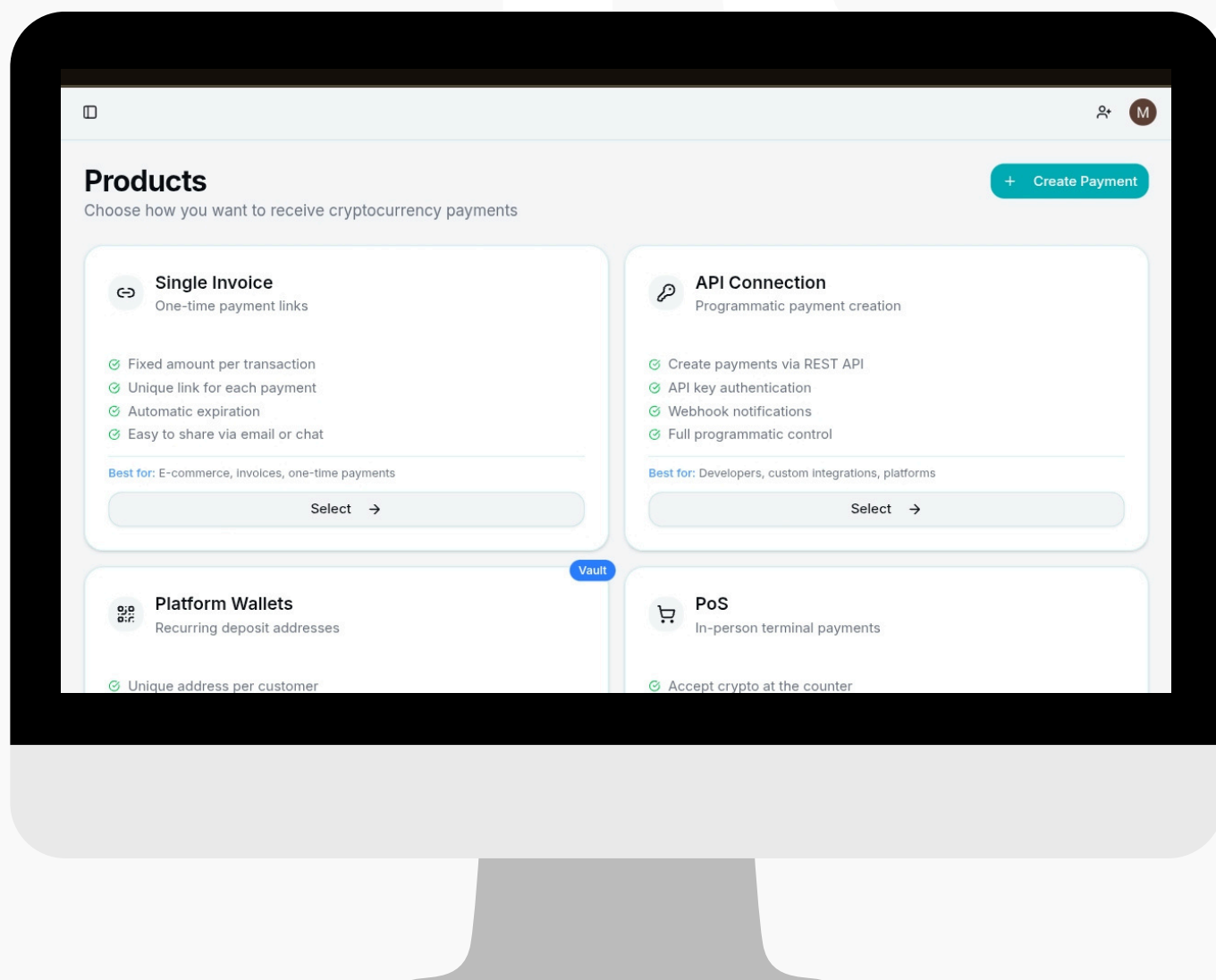


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步骤 1.2

在此界面上，向下滚动
即可查看您的所有交易，包括付款
不足的那笔交易。

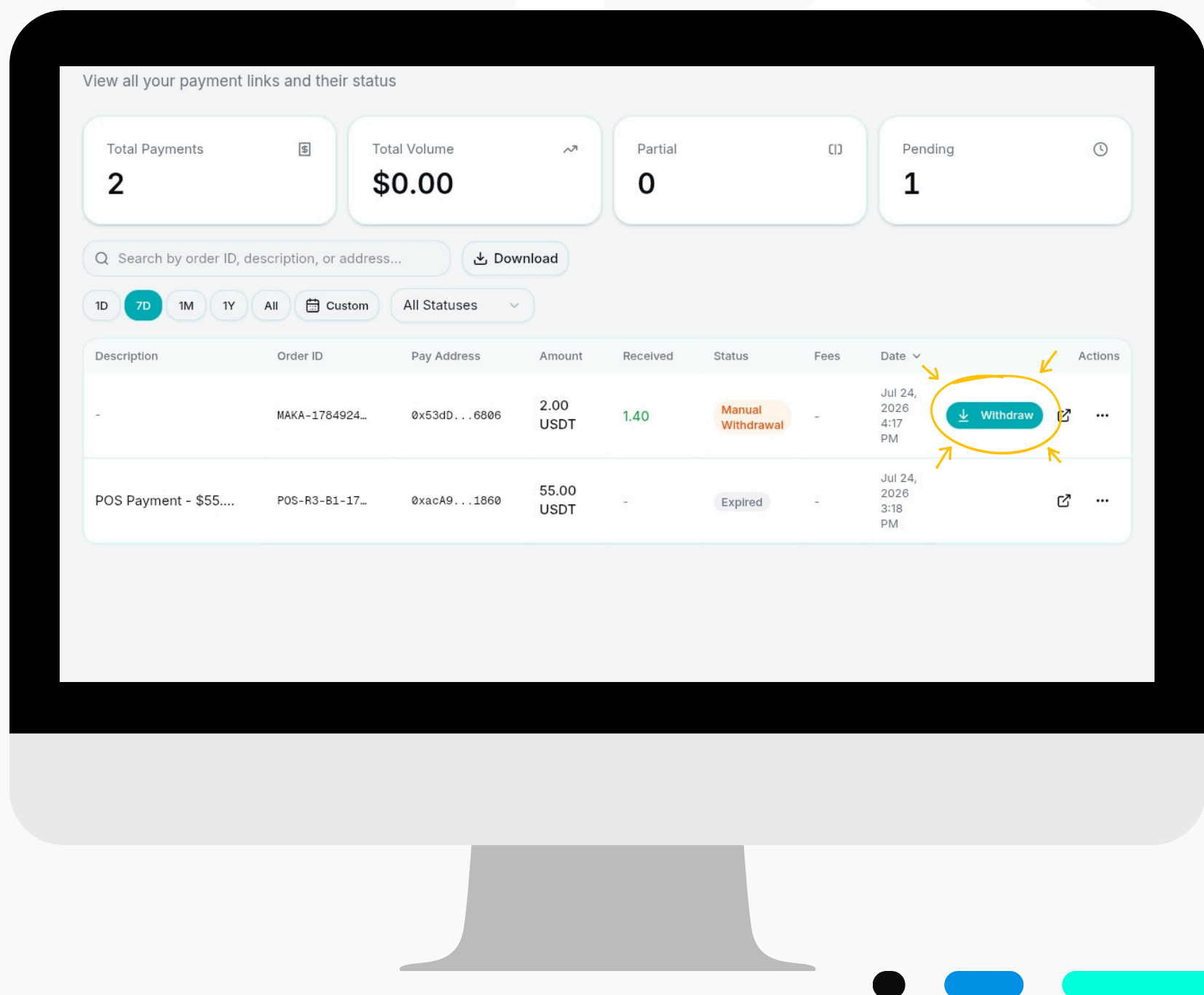




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步骤 1.3 在付款不足的那笔交易上，点击 "Withdraw"。





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步骤 1.4

点击

"Confirm withdrawal".

Confirm Withdrawal

Review the fee breakdown before withdrawing

Requested2.00 USDT

Received1.40 USDT

Shortfall-0.60 USDT

Fee Breakdown

MakaPay Base Fee (0.5%) (from Gas Tank)0.007 USDT

Agent Markup (0.25%) (from Gas Tank)0.0035 USDT

Gas Fee (from Gas Tank)0.00 USDT

Processing Fee (from Gas Tank)0.10 USDT

Gas Tank Deduction0.1105 USDT

On-chain Fees\$0.00

You Receive1.40 USDT

Gas Tank Balance Required

Early withdrawals (underpayments, wrong tokens) require sufficient Gas Tank balance. All fees are deducted from your MakaChain Gas Tank.

Gas Tank Balance

Your balance:0.90 USDT

Required: 0.1105 USDT

Merchant TypeAgent-Referral

CancelConfirm Withdrawal



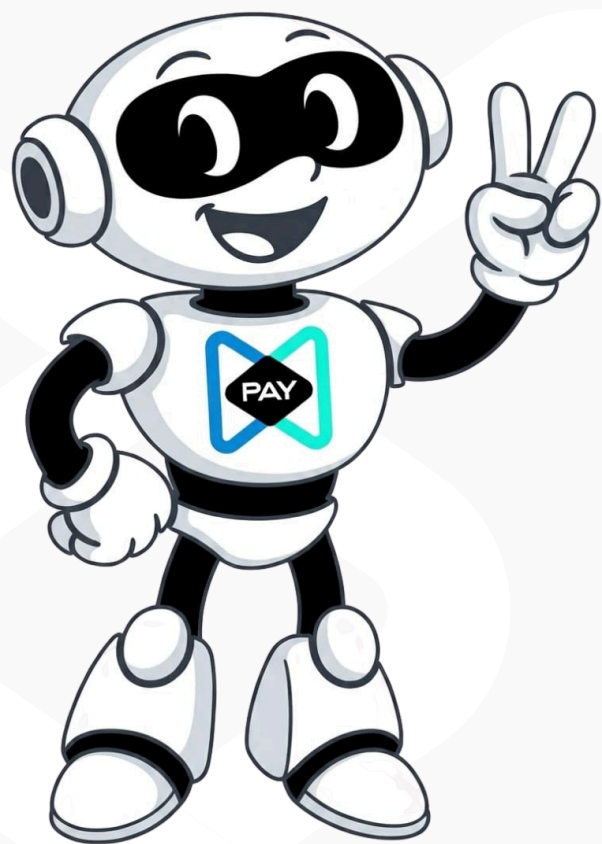


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步骤 2

现在，您需要在为客户退款
或将该交易标记为已付款之
间做出选择。



若要将该交易标记为已付款，
请执行以下操作



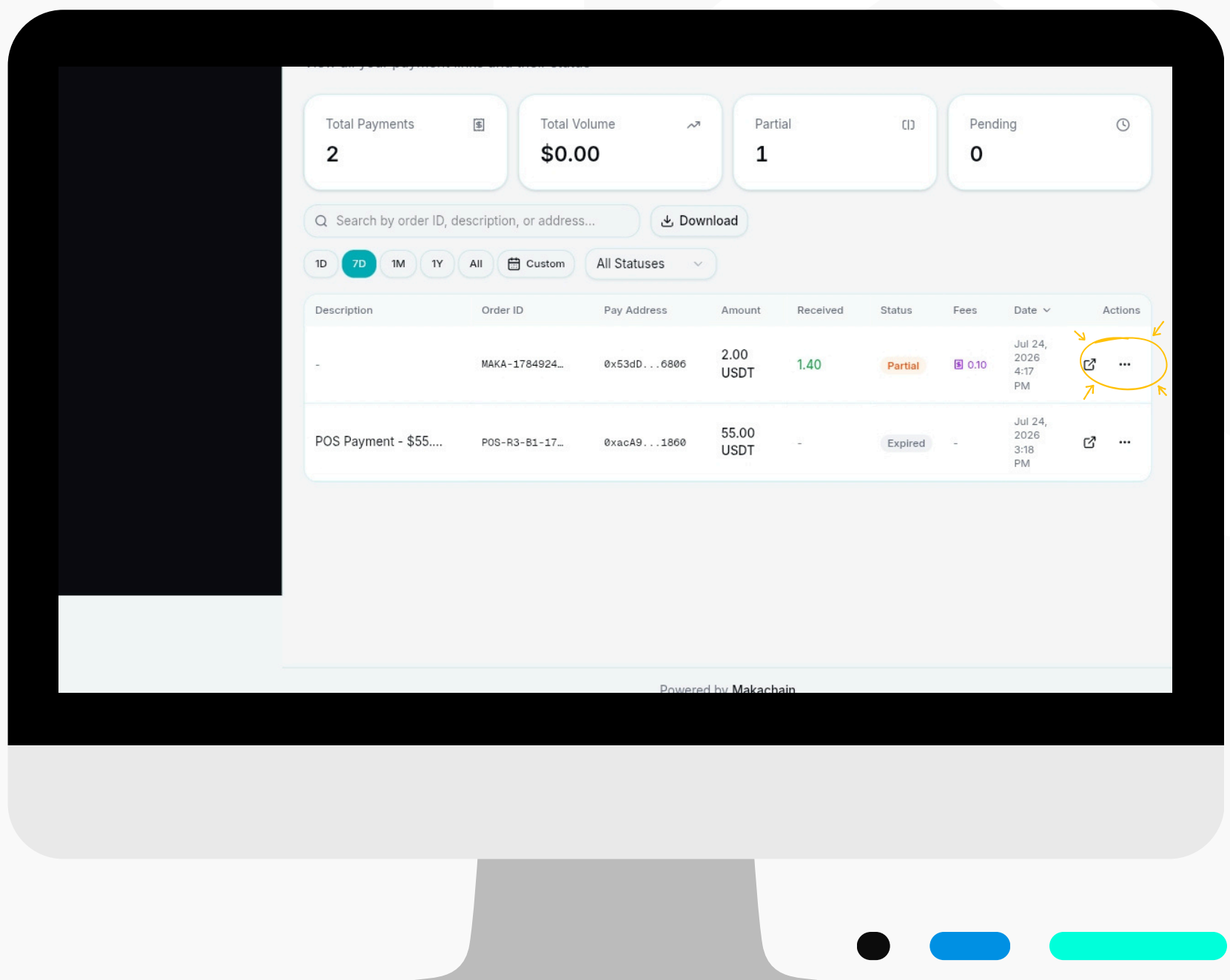


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步骤 2.1

点击付款不足交易旁的三个点。



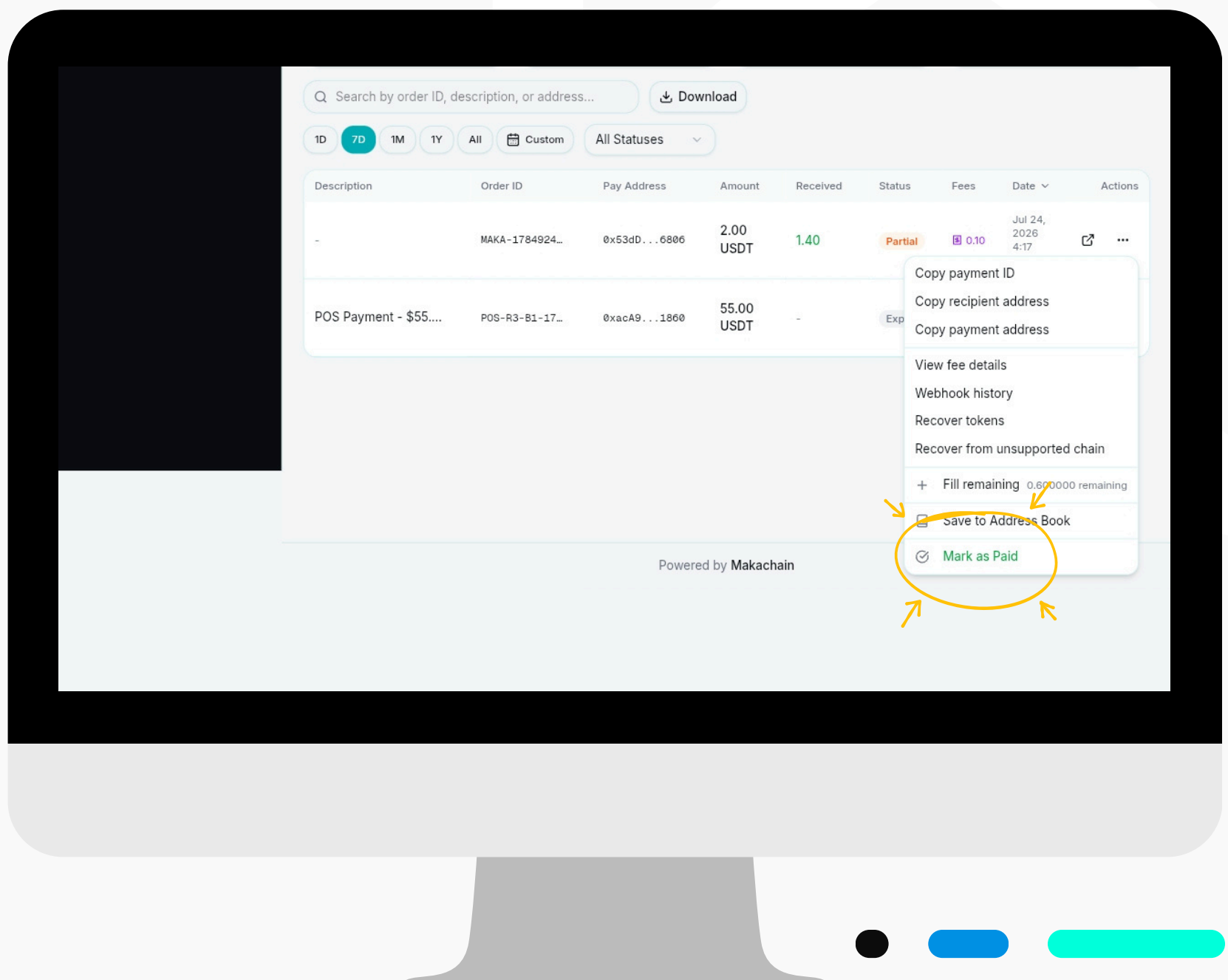


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步骤 2.2

点击 "Mark as paid"。





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如何处理付款不足

步骤 2.3

在此界面上，您可以选择性地添加备注。然后，点击 "Mark as paid"。

✔ **Mark as Paid**

Mark this payment as completed manually.

✔

This will mark the payment as completed
Use this when payment was received through other means (e.g., different currency recovered, bank transfer).

Payment ID

019f95c6-79f...

Order ID

MAKA-1784924238365

Amount

2 USDT

Current Status

Withdrawn

Note (optional)

e.g., Recovered via Token Recovery, received via bank transfer...

Cancel

✔ Mark as Paid

● ———



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